

At your computer or on the go: deltadentalins.com



We'll do **whatever it takes and then some.**

Go mobile for convenient services and fast, easy access to your information

Our mobile website makes it easy and convenient for you to access multiple functions. The tools that you use most are streamlined so you can get the information you need on the go — with just a few clicks. See page 2 for more details.

At your computer

The screenshot shows the Delta Dental website with several numbered callouts:

- 1** Top navigation bar: Individuals, Families & Enrollees, Dentists, Employers, Administrators, Brokers, About Us, Legal Notices, Contact Us, Delta Dental en Español.
- 2** Main content area: "Get A Dental Plan" and "Use Your Dental Plan" buttons. A "Featured Topic" box for "Oral Health" and "SmileWay".
- 3** Top right: "Register for an Online Account" button.
- 4** Top right: "Online Services" section with login fields and a "Forgot Username or Password?" link.
- 5** Left sidebar: "Oral Health" section with "SmileWay" icon and "Adult dental health: aging healthfully" link.
- 6** Left sidebar: "Gum Quiz" icon and "How safe is your smile?" link.
- 7** Left sidebar: "Just for kids!" icon and "Dental health tips, games and stories for kids & families" link.
- 8** Right sidebar: "Find a Dentist" section with filters for location and network.
- 9** Right sidebar: "View our Mobile Site" link.

1 Enrollee support guide:

Visit the "Use Your Dental Plan" page for a helpful plan support guide and answers to frequently asked questions.

- Find quick tips about how your plan works.

2 Find a dentist:

- Search by street address to return locations closest to you or enter a specific dentist or practice name.
- Fast filters for other criteria such as specialty and language.

3 Forms and support:

Find quick links to claim, grievance and customer service request forms.

4 Delta Dental en Español:

Visit a Spanish version of our website.

5 SmileWay® Wellness site:

Read articles, watch videos, find a glossary of dental terms and subscribe to our free dental health e-newsletter.

6 Oral health quizzes:

Assess your risk for cavities and gum disease and learn how to prevent them.

7 Just for kids:

See our kids' website (also available at mysmilekids.com).



Socialize with us: deltadentalins.com/enrollees



ABOUT DELTA DENTAL

DeltaCare® USA
800-422-4234

Delta Dental PPOSM and
Delta Dental Premier[®]
Delta Dental of California
800-765-6003

Delta Dental of Delaware, Inc.
Delta Dental of the District of Columbia, Inc.
Delta Dental of New York, Inc.
Delta Dental of Pennsylvania (and Maryland)
Delta Dental of West Virginia
800-932-0783

Delta Dental Insurance Company (Alabama, Florida, Georgia, Louisiana, Mississippi, Montana, Nevada, Texas, Utah)
800-521-2651

California School District Employees
866-499-3001

Our Delta Dental enterprise includes these companies in these states: Delta Dental of California – CA • Delta Dental of Pennsylvania – PA & MD • Delta Dental of West Virginia – WV • Delta Dental of Delaware, Inc. – DE • Delta Dental of the District of Columbia, Inc. – DC • Delta Dental of New York, Inc. – NY • Delta Dental Insurance Company – AL, FL, GA, LA, MS, MT, NV, TX, UT. These enterprise companies are members, or affiliates of members, of the Delta Dental Plans Association, a network of 39 Delta Dental companies that together provide dental coverage to more than 59 million people in the U.S. The website deltadentalins.com is the home of the Delta Dental companies listed above. For other Delta Dental companies, visit the Delta Dental Plans Association website at deltadental.com.

DeltaCare® USA is underwritten in these states by these entities: AL – Alpha Dental of Alabama, Inc.; AZ – Alpha Dental of Arizona, Inc.; CA – Delta Dental of California; AR, CO, IA, ME, MI, NC, NH, OK, OR, RI, SC, SD, VT, WA, WI, WY – Dentegra Insurance Company; AK, CT, DC, DE, FL, GA, KS, LA, MS, MT, TN and WV – Delta Dental Insurance Company; HI, ID, IL, IN, KY, MD, MO, NJ, OH, TX – Alpha Dental Programs, Inc.; NV – Alpha Dental of Nevada, Inc.; UT – Alpha Dental of Utah, Inc.; NM – Alpha Dental of New Mexico, Inc.; NY – Delta Dental of New York, Inc.; PA – Delta Dental of Pennsylvania; VA – Delta Dental of Virginia. Delta Dental Insurance Company acts as the DeltaCare USA administrator in all these states. These companies are financially responsible for their own products.

Mobile Online Services

Reduce phone calls and save time — the information you need is at your fingertips! Now it's even easier to view and interact with us — on the go.

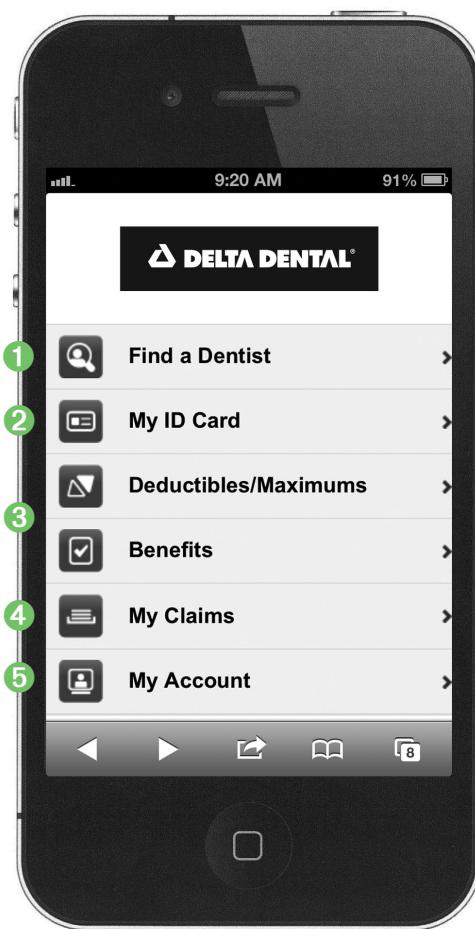
1 Find a dentist:

- Returns dentists closest to you, using your phone's location services.
- Choose between Delta Dental PPOSM and Delta Dental Premier[®] (our open network plans) and DeltaCare[®] USA (our closed network plan).

PPO and Premier enrollees*, log on to:

- 2 View your ID card — pull it up at your dentist's office.
- 3 Check benefits, eligibility, deductibles and maximums. Search for benefits by keyword or procedure code.
- 4 Check claims status and claims history.
- 5 Go paperless. Choose "Receive Statements Online" under "My Account."

Bookmark or add a home page shortcut to our mobile website in just one tap.



*Benefits, eligibility and claims information are not currently optimized for enrollees in DeltaCare[®] USA plans, but can still be accessed from your smartphone.



deltadentalins.com